



## Supervisory Board of the Norwegian Correctional Service

### **What is the Supervisory Board?**

The Supervisory Board consists of private individuals who are appointed by the Ministry of Justice and Public Security. These persons have no affiliation with the Norwegian Correctional Service and are therefore also not subject to the instructions of the Norwegian Correctional Service. The duties of the Supervisory Board include overseeing prisons and ensuring that the treatment of the inmates is in compliance with prevailing law, talking to inmates about issues relating to their incarceration and reviewing the case documents of the inmates who consent to this.

If there are issues relating to your incarceration that you have questions about or you are dissatisfied with, you can contact the Supervisory Board.

### **How do you contact the Supervisory Board?**

Unannounced visits: In the instances in which the Supervisory Board makes unannounced visits, the inmates will be notified over the intercom and/or in some other manner. You can put your name on a list of those who want to speak to the Supervisory Board. The prison will submit the list to the representatives of the Supervisory Board.

Pre-announced visits: If the Supervisory Board provides notice of a visit in advance, announcements will be posted in the living quarters/sections with information about the time and the place of the visit, including procedures for signing up to speak to the representatives of the Supervisory Board.

Contact by post: You can also contact the Supervisory Board by post. Place a letter in a sealed envelope and address this to "Tilsynsrådet". The prison will forward the envelope on to the Supervisory Board. Letters to the Supervisory Board are not subject to checks from the Norwegian Correctional Service.

Contact by telephone: If the matter is urgent, you can contact one of the members by telephone. You must then contact one of the prison staff to arrange this.

### **What happens next?**

The issues that you want the Supervisory Board to follow up will first be attempted to be resolved at a local level, i.e. through dialogue between the Supervisory Board and prison management. If there is no progress or the Supervisory Board finds reason to take the matter to a higher authority, the Supervisory Board will forward the matter on

to regional level in the Norwegian Correctional Service.

The rules in the Norwegian Public Administration Act pertaining to confidentiality apply to the representatives of the Supervisory Board.