

# Terms and conditions for booking

## Tromsø Natur og Fritid

### Activities and meals

When booking cloth and activities, height, weight and shoe size must be given for each person. Please give information about allergy, or special needs.

### Lavvu camp and equipment hire period

The hire period applies for the dates stipulated in booking. The hire period for equipment is based on days and for the lavvu camp on either hours, day hire or the number of nights.

### Prices

All prices are stated in Norwegian kroner (NOK). When hiring the lavvu camp, reindeer hides and paraffin lamps are included in the hire price. Cooking equipment and other equipment can be hired at additional cost. Fuel and other consumer goods are purchased separately. Prices for equipment hire cover the hire of the equipment only, collected and returned to our depot at Lauklines Kystferie, Kvaløya. Costs incurred with transportation of equipment to another site are not included in the hire price, and are to be paid as arranged. Consumer goods such as paraffin, white spirit, wood etc are not included in the hire price and are charged base don consumption.

### Terms of payment

On booking, the client will receive an advance payment invoice (25 % of the total price) to be paid within 10 days. Payment of this invoice is confirmation of a valid booking. The balance must be paid no later than one month (30 days) prior to arrival. For bookings received less than seven weeks prior to arrival, the full hire price shall be paid within the stipulated date of payment. By order of magnitude less than NOK 10,000, - the entire amount paid immediately after booking as confirmation of booking. If the terms of payment are not followed as outlined, the contract is deemed to be cancelled.

### Cancellations

The following cancellation fees apply:

Cancellations received 60 days or more prior to the date of hire: no charge

31 - 59 days prior to the date of hire: 25% of the total hire price

8 - 30 days prior to the date of hire: 50% of the total hire price

Less than 8 days prior to the date of hire: 100% of the total hire price

Any cancellations shall be provided in writing (e-mail/letter) and apply from the date Tromsø Natur og Fritid has received written notification of the cancellation.

### Price changes

All prices are subject to change as a result of any amendments to VAT and other relevant taxes and fees.



## Tromsø Natur og Fritid

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